

Barbara Matthews
41 Sycamore Ridge
Honeoye Falls, NY 14472
(585) 624-2402
barb@oncalldb.com
www.oncalldb.com

With more than 20 years of experience working with Oracle software, I specialize in writing about the E-Business Suite of Applications and performing consulting assessments that focus on setup, maintenance and performance issues with Oracle's E-Business Suite Concurrent Manager configuration.

1999-Present OnCallDBA, Honeoye Falls, NY

Principal Consultant and founder. OnCallDBA provides Oracle Applications System Administration, Oracle Database Administration, Unix System Administration, system-wide performance tuning support, and Oracle Applications upgrade support. Customers include:

Solution Beacon, Seattle, WA

Practice Manager, Research. Coordinated Solution Beacon's communications via newsletters, website, webinars, workshops, user group presentations, conference presentations, training and technical books. Led a team in researching and describing E-Business Suite Release 12 features. The team presented webinars and workshops around the country. We also co-authored the book *The Release 12 Primer – Shining a Light on the Release 12 World* in partnership with the OAUG (Oracle Applications User Group). Edited and wrote articles for Solution Beacon's monthly Safe Harbor newsletter. Participated on Technical Assessments of clients' E-Business Suite environments and edited Assessment publications.

Flowserve, Springville, UT

Assisted Flowserve in migrating from Oracle Applications 10.7 with RDBMS Version 7.3.4 to Oracle Applications 11.5.5 (11i) with RDBMS Version 8.1.7.2 on Sun Solaris.

Assisted Flowserve in migrating from NCR to Sun Solaris, upgrading to Oracle Applications 10.7 with RDBMS Version 7.3.4. Trained a new DBA to support the system.

Ultradent, Salt Lake City, UT

Upgraded Ultradent's test instance from Oracle Applications 11.0.3 to Oracle Applications 11.5.5 (11i) with RDBMS Version 8.1.7.3.

Provided Applications System Administration and Database Administration support for Oracle Applications Version 11.0.3 using Oracle RDBMS 8.1.7.3 on HP UX Version 11. Support requirements included database and applications performance tuning, database and applications upgrades.

Novell, Orem, UT

Provided Applications System Administration support for Novell's worldwide implementation of Oracle Applications Version 11.0.2 using Oracle RDBMS 8.0.4 on HP UX Version 11. Primary focus was on performance tuning for the concurrent manager, as well as training and mentoring Novell's Applications System Administrators.

1996-1999 Novell, Orem, UT

Implemented Oracle Financials Version 10.7 Oracle 8.0 on HP UX Version 11, which required migrating from a highly customized Version 9. Trained and mentored the DBA/Applications System Administrators.

Implemented Siebel's sales automation system worldwide, originally on Netware 4, then migrated to NT 4. Provided Oracle DBA support for three production installations in Australia, the Netherlands, and Utah. Trained a second DBA to share responsibility for the database.

1994-1996 Valtek (now Flowserve), Springville, UT

Oracle Database Administrator and Oracle Applications System Administrator. Implemented Oracle Applications Version 10.4.2 using RDBMS Version 7.3.4 on NCR UNIX hardware. Managed the environment, trained and mentored replacement DBA/Unix System Administrator/Applications System Administrators.

1987-1994 Xerox Corporation, Rochester, NY

Manager, IS&T Financials Team. Led a team of developers in building applications for Xerox's financial community.

Team Lead for Xerox's Proposal/Order to Collection interoperability evaluations. The team evaluated and tested hardware and software proposals from vendors including Sun, Digital Equipment and IBM to provide a technology base to be used throughout Xerox in implementing systems. A key focus was to determine how to make solutions like Oracle on middle-tier platforms integrate with Xerox's legacy IBM mainframe applications and data.

Team Lead for Xerox's Strategic Marketing Database, an Oracle database used by our sales force to distribute potential and current customer opportunities among internal and external sales channels.

Books and Articles

Co-authored *The Release 12 Primer – Shining a Light on the Release 12 World*. Published 2007.

Co-authored *Installing, Upgrading and Maintaining Oracle E-Business Suite Applications Release 11.5.10+*. Published 2007.

Co-authored *Installing, Upgrading and Maintaining Oracle Applications 11i*. Published 2003.

Upgrading to Oracle Applications 11.0.3.Something.Something ("Not for the Faint of Heart") presented at Fall 2000 Oracle Applications User Group (OAUG) Conference.

How to Manage the Concurrent Manager (or "How to Herd Cats") presented and published at numerous OAUG and International Oracle User Week (IOUW) conferences.

Administering Oracle Applications (or "Herding Cats Made Easy"). Published 2000.

Education

MBA Information Systems, 1987, State University of New York at Albany
BS Business/BA English, 1984, State University of New York at Albany