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With more than 20 years of experience working with Oracle software, I specialize in writing about the E-Business Suite of Applications and performing technical assessments that focus on setup, maintenance and performance issues with Oracle's E-Business Suite of Applications.

1999-Present OnCallDBA, Honeoye Falls, NY

Principal Consultant and founder. OnCallDBA provides Oracle Applications System Administration, system-wide performance tuning support, Oracle Applications upgrade support, and Oracle E-Business Suite Technical Assessments. In addition, I work as a writer/editor/publisher of technical information, including websites, newsletters, presentations, papers, and books. On Call DBA customers of these services include Solution Beacon, TruTek, Triora Group, and Just a DBA.

Additional consulting assignments include:

Just a DBA, Dallas, TX

Consultant. I work with John Stouffer on Technical Assessments of customers' E-Business Suite environments. I also collaborate on papers, presentations and magazine articles.

TruTek, Salt Lake City, UT

Marketing Manager. I assist TruTek with marketing their training and consulting business. In addition, I manage TruTek's website, blog and e-store, and edit/write/publish their monthly technical newsletter and edit/collaborate on technical papers, presentations and books.

Triora Group, Dallas, TX

Consultant. Assisted Triora Group with Oracle E-Business Suite Technical Assessments of hardware, software, and network environments. Specialized in Oracle Applications Concurrent Manager setup, administration and tuning. In addition, I managed Triora's website and blog, and edited/wrote/published their monthly technical newsletter and edited/wrote technical presentations and papers.

Solution Beacon, Seattle, WA

Practice Manager, Research. Coordinated Solution Beacon's communications via newsletters, website, webinars, workshops, user group presentations, conference presentations, training and technical books. Led a team in researching and describing E-Business Suite Release 12 features. The team presented webinars and workshops around the country. We also co-authored the book *The Release 12 Primer – Shining a Light on the Release 12 World* in partnership with the OAUG (Oracle Applications User Group). Edited and wrote articles for Solution Beacon's monthly Safe Harbor newsletter. Participated on Technical Assessments of clients' E-Business Suite environments and edited Assessment publications.

Flowserve, Springville, UT

Project Manager/Database Administrator. Assisted Flowserve in migrating from Oracle Applications 10.7 with RDBMS Version 7.3.4 to Oracle Applications 11.5.5 (11i) with RDBMS Version 8.1.7.2 on Sun Solaris.

Project Manager/Database Administrator. Assisted Flowserve in migrating from NCR to Sun Solaris, upgrading to Oracle Applications 10.7 with RDBMS Version 7.3.4. Trained a new DBA to support the system.

Ultradent, Salt Lake City, UT

Database Administrator. Upgraded Ultradent's test instance from Oracle Applications 11.0.3 to Oracle Applications 11.5.5 (11i) with RDBMS Version 8.1.7.3.

Provided Applications System Administration and Database Administration support for Oracle Applications Version 11.0.3 using Oracle RDBMS 8.1.7.3 on HP UX Version 11. Support requirements included database and applications performance tuning, database and applications upgrades.

Novell, Orem, UT

Database Administrator/Applications System Administrator. Provided Applications System Administration support for Novell's worldwide implementation of Oracle Applications Version 11.0.2 using Oracle RDBMS 8.0.4 on HP UX Version 11. Primary focus was on performance tuning for the concurrent manager, as well as training and mentoring Novell's Applications System Administrators.

1996-1999

Novell, Orem, UT

Database Administrator. Implemented Oracle Financials Version 10.7 Oracle 8.0 on HP UX Version 11, which required migrating from a highly customized Version 9. Trained and mentored the DBA/Applications System Administrators.

Database Administrator. Implemented Siebel's sales automation system worldwide, originally on Netware 4, then migrated to NT 4. Provided Oracle DBA support for three production installations in Australia, the Netherlands, and Utah. Trained a second DBA to share responsibility for the database.

1994-1996

Valtek (now Flowserve), Springville, UT

Oracle Database Administrator and Oracle Applications System Administrator. Implemented Oracle Applications Version 10.4.2 using RDBMS Version 7.3.4 on NCR UNIX hardware. Managed the environment, trained and mentored replacement DBA/Unix System Administrator/Applications System Administrators.

1987-1994

Xerox Corporation, Rochester, NY

Manager, IS&T Financials Team. Led a team of developers in building applications for Xerox's financial community.

Team Lead for Xerox's Proposal/Order to Collection interoperability evaluations. The team evaluated and tested hardware and software proposals from vendors including Sun, Digital Equipment and IBM to provide a technology base to be used throughout Xerox in implementing systems. A key focus was to determine how to make solutions like Oracle on middle-tier platforms integrate with Xerox's legacy IBM mainframe applications and data.

Team Lead for Xerox's Strategic Marketing Database, an Oracle database used by our sales force to distribute potential and current customer opportunities among internal and external sales channels.

Books, Articles, and Blogs

Blogs: <http://oraclebizviews.blogspot.com>, <http://www.trutek.com/serendipity/>

Co-author, *It's Time to Upgrade to Oracle Database Version 11gR2!*, Insight Magazine, with John Stouffer, Just a DBA, publish date September 2010.

Editor/Publisher *Getting There From Here: A Strategic Guide to Mapping Out Your Future with Oracle Applications* with Floyd Teter, Innovave, publish date September, 2010.

Editor/Publisher *the little r12.1.2 upgrade guide, the little r12.1.2 essentials for managers and team members*, and *the little r12.1.2 project plan* with Mike Swing from Trutek, published 2010.

Editor/Publisher *The ABCs of Workflow for E-Business Suite Release 11i and Release 12* with Solution Beacon, published 2008

Co-authored *The Release 12 Primer – Shining a Light on the Release 12 World*. Published 2007.

Co-authored *Installing, Upgrading and Maintaining Oracle E-Business Suite Applications Release 11.5.10+*. Published 2007.

Co-authored *Installing, Upgrading and Maintaining Oracle Applications 11i*. Published 2003.

Upgrading to Oracle Applications 11.0.3.Something.Something (“*Not for the Faint of Heart*”) presented at Fall 2000 Oracle Applications User Group (OAUG) Conference.

How to Manage the Concurrent Manager (or “*How to Herd Cats*”) presented and published at numerous OAUG and International Oracle User Week (IOUW) conferences.

Administering Oracle Applications (or “*Herding Cats Made Easy*”). Published 2000.

Education and Organizations

Secretary, 2008-2010, OAUG Upgrade SIG

Board Member, 2007, OAUG DBA SIG

MBA Information Systems, 1987, State University of New York at Albany

BS Business/BA English, 1984, State University of New York at Albany